



Stark County Community Resource Guide

Services listed address the top needs in our community. Go to StarkHelpCentral.com to find additional services.

Information formerly provided by 211stark.org and the 2-1-1 Information Line. Visit: www.StarkHelpCentral.com

STARK COUNTY 2-1-1 TRANSITIONS TO STARKHELPCENTRAL.COM JANUARY 1, 2023

United Way of Greater Stark County is pleased to join the partnership that supports StarkHelpCentral.com, a searchable community resource website supported by Stark County Mental Health & Addiction Recovery (StarkMHAR), Stark County Job & Family Services, Stark Educational Service Center, Stark County Board of Developmental Disabilities, Stark County Family Court and Stark County Family Council.



With this partnership, Stark County 2-1-1 will close its 2-1-1 information line and online database. This move will establish StarkHelpCentral.com as the primary source of information about community resources in Stark County.

This community resource guide provides the most requested contact information for the resources in our community. This guide does not provide information about all services or service providers. For more community resources, go to StarkHelpCentral.com.

CRISIS & HELP LINES

Aging and Disability Resource Center - 1-877-770-5558

Refers individuals with aging and/or disability related issues to available community services, i.e. housing, transportation, and other health and wellness services.

Child Abuse Hotline – 330-455-5437

If you suspect a child is being abused or neglected.

Crisis Hotline & Mobile Response – 9-8-8 or 330-452-6000

Mental health support for youth, young adults, adults and families at school, home or another community setting.

Crisis Text Line - Text 4hope to 741741

24-hour, confidential support from trained counselors

Domestic Violence Helpline - (330) 453-7233

Safety and support referrals for survivors of domestic violence.

Homeless Hotline - (330) 452-4363

Intake for all homeless services for people who are or will be homeless within 7 days

Rape Crisis Hotline - (330) 452-1111

Confidential, live counseling for sexual assault survivors.

Stark County Board of Developmental Disabilities' MUI Hotline - (330) 477-4477

If you believe a person with disabilities is at reasonable risk for harm.

For more community
resources, go to
StarkHelpCentral.com.

RENT OR MORTGAGE ASSISTANCE

Agencies below may provide limited emergency rent and/or mortgage assistance. Programs may have residency, age, income, disability, need or other eligibility requirements. Funding may not always be available. Please call for further information.

Alliance & Eastern Stark County residents:

Salvation Army of Alliance – 330-823-5188

Based on availability of funding and qualifying for assistance.

NOTE: Does not help with rent deposits.

Canton residents:

Salvation Army Canton Citadel Corps - (330) 453-0158

Based on availability of funding and qualifying for assistance.

NOTE: Does not help with rent deposits.

Massillon & Western Stark County residents:

Salvation Army of Massillon - 330- 833-6473

Based on availability of funding and qualifying for assistance.

NOTE: Does not help with rent deposits.

All areas of Stark County:

Catholic Charities Serving Portage and Stark Counties – 330-491-0896 Based on availability of funding and qualifying for assistance.

NOTE: Does not help with rent deposits.

Stark County Community Action Agency – 330-454-1676, Option 1 Based on availability of funding and qualifying for assistance.

NOTE: For those impacted by Covid-19.

UTILITY ASSISTANCE

Agencies below may provide assistance in paying or reducing utility expenses. Programs may have residency, age, income, disability, need or other eligibility requirements. Funding may not always be available. Please call for further information.

Stark County Community Action Agency Emergency HEAP Appointment Line – 330-617-1055 or <https://app.capappointments.com>

Provides intake and appointments for Summer and Winter Crisis Season and Percentage of Income Payment Plan. Serves Stark County residents.

Home Energy Assistance Program Information Line - 1-800-282-0880 or energyhelp.ohio.gov

Provides information about public utility assistance programs

Very limited assistance may also be available to:

Alliance & Eastern Stark County residents: Salvation Army of Alliance – 330-823-5188

Must use HEAP first. Based on availability of funding and qualifying for assistance.

Canton residents:

Salvation Army Canton Citadel Corps - (330) 453-0158

For more community
resources, go to
StarkHelpCentral.com.

Must use HEAP first. Based on availability of funding and qualifying for assistance.

Massillon & Western Stark County residents:

Salvation Army of Massillon - 330- 833-6473

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All areas of Stark County:

Catholic Charities Serving Portage and Stark Counties – 330-491-0896 Must use HEAP first. Based on availability of funding and qualifying for assistance.

HOMELESSNESS

Stark County Homeless Navigation Hotline - 330-452-4363

Conducts all intakes for Stark County homeless services for those who are homeless or will become homeless within seven days. Open Monday - Friday 8:30 am-4 pm. Over-the-phone intake may take up to one hour to complete.

Note: Shelter space may not be available immediately. Families with children are prioritized. Those who are on the prioritization list should call if there are any changes in their situation or if their contact information changes.

FOOD ASSISTANCE

Food assistance programs may have residency, age, income, disability, need or other eligibility requirements. Assistance may not always be available. Please call for further information.

Akron Canton Regional Foodbank - Stark Campus – 330-535-6900 Offers a food pantry to individuals and families in need. Information on various community programs will be available by phone or Akroncantonfoodbank.org/need-food.

Stark County Department of Job & Family Services – 844-640-6446 or benefits.ohio.gov
Provides food benefit to eligible individuals and families.

Stark County Hunger Task Force – Walk-ins welcome or call 330-455-6667

Provides food pantry at Goodwill Campus 408 9th St. SW Canton. Pantry hours:

Monday-Tuesday 9:15 am-2:35 pm, Wednesday 9:15 am-3:35 pm, Thursday-Friday 9:15 am-1:35 pm

CAR REPAIRS

Auto Repair Program – 330-491-9971 or uwstark.org/auto-repair

Partnership between United Way and Stark County Department of Job & Family Services to help employed parents who need help with car repairs to get back on the road. The program offers up to \$1,500 in assistance to pay for services performed by ASE-certified mechanics.

- Must be currently employed or enrolled in college full time
- Must be age 18 or older
- Must have minor child in the home or pay child support for minor child

TAX PREPARATION ASSISTANCE

Volunteer Income Tax Assistance Program (VITA) – 330-994-8482 or uwstark.org/VITA

VITA (Volunteer Income Tax Assistance) is a free service from United Way of Greater Stark County that helps households with lower income get their tax returns completed by an IRS certified preparer. Tax Assistance is available January thru April each year. Services are provided to Stark, Carroll, and Tuscarawas County residents.

- Individual income must be under \$60,000 per year